Welcome to the Flintshire Social Services Training Directory

Workforce Development are delighted to share our 2025-2026 training directory.

The training within this directory is listed in 4 separate topic areas, with courses then listed alphabetically within each area. Information relating to each course on offer is detailed below and at the end of each topic area, a calendar of dates is available. Full details including learning outcomes are available via our training database or on request from wdt@flintshire.gov.uk.

Please note, delivery methods for the training remain a mixture of online and face to face, with the face-to-face sessions offered within the workforce development team training room (Greenfield Business Centre) and community venues as appropriate.   Please check the Social Services training database for details relating to each course.

Further training and dates may be available throughout the year, and these will be advertised accordingly. Please check the Social Services training database and calendar regularly for updates.

Whilst most of the training detailed in this brochure is **free of charge**, it is important to note that from April 2025, our training voucher scheme for Independent Providers will commence. For this sector only, charges for Moving and Positioning Passport & Refresher, Medication and Food Hygiene Level 2 may be applied.   Our charging policy for non-attendance and late cancellation remains in place.

At the back of the directory, we have referenced some FREE online training that may be of use to you although please note, **we do not endorse this training; the suitability of the training is the responsibility of the individual and their manager.**

How to apply for our courses:

Please apply via the Social Services Training Database for all internal applicants.
https://internalapps01/FCC_SocialServicesTraining/Home/HomePage

Non FCC staff must complete an external application form.

External Application Form

The Workforce Development Team

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How to contact us.

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Reference guide

Health related topics

Course Title	Course details
Autism awareness	There are a number of e-learning modules available using the following link:- https://autismwales.org/en/resources/elearning/
Dementia Awareness for Care Staff	This ½ day **face to face** Dementia Awareness workshop is specifically for those working in the care sector and has been designed to ensure staff have sufficient knowledge and skills to provide high-quality, appropriate, compassionate dementia care.
Dementia Bus - Virtual Dementia Tour	The Virtual Dementia Tour (VDT) gives delegates an experience of what dementia might be like by using specialist equipment and creating a simulated environment. Delegates will be expected to carry out simple tasks during the tour and will be able to empathise with challenges that people living with dementia may experience. Delivered in a mobile simulator (vehicle), each **face to face** Virtual Dementia Tour session lasts for three hours. Three delegates at a time will spend 10 minutes on the bus, before attending the de-brief and training session afterwards.
Dementia Friends Awareness	This 1-hour **face to face** awareness session will inspire delegates to become a Dementia Friend, therefore committing to an action that will make the lives of people living with dementia a little better. You will leave the session with a Dementia Friend's badge which you can wear to highlight your support to those living with dementia.
Dementia – see me, hear me, support me.	This 1-day **face to face** session will encourage participants to discuss supporting those living with dementia ensuring individuals are seen, heard and supported in a person-centred way. Participant are encouraged to have completed the Dementia Awareness session before attending this session.
Dementia Interpreter Course	This 3-hour interactive **face to face** course will help you to appreciate what it is like to lose verbal communication and the challenges around this. People living with dementia face changes and challenges in communication as the disease progresses. It can be common that the person loses the ability to speak as they would before the disease. When this happens, the brain seeks new ways to communicate. This might be through actions, noises, behaviours and

Course Title	Course details
	body language. This can be called the language of dementia. A Dementia Interpreter is someone who helps translate actions, noises, behaviours and body language into an understandable and recognised language.
Dining Immersive Experiential Training (DIET) Dementia Training	DIET is a **face to face** training course that combines experiential elements, classroom learning and group discussions to help learners to understand some of the difficulties people with dementia might experience around mealtimes. As a participant in DIET, you will explore various factors that could influence food and fluid intake, both positive and negative, and discover ways of supporting people to eat and drink. DIET is all about increasing understanding and looking at new ways to support people with the goal of increasing food and fluid intake and to better lives.
Epilepsy & Rescue Medication	The 2-hour **online** training aims to provide participants with information about Epilepsy, the causes, the types and seizure classification. For the online course reading materials with links to NICE guidelines with the skills and assessment forms will be sent out usually about a week prior to the course. The course is interactive and staff will need to read the materials before training.
Food Safety Awareness	This ½ day **online** course is intended for staff in social care settings who undertake light food preparation activities. This course offers some basic awareness of food safety.
Food Hygiene Level 2	This 1-day **face to face** course is intended for food handlers in social care settings who prepare and handle high risk open (unwrapped) foods. Subjects covered include hazards and controls, food safety management and temperature controls, and the role of the food handler in keeping food safe.
Health & Well-being: top to toe	This ½ day **face to face** course aims to support care workers to understand the needs of individuals in their care, from their heads to their toes. The course is closely linked to units within the Health & Social Care Level 2 & 3 Core and Practice Qualification and has clear outcomes focussed on oral health and mouth care; nutrition and hydration; foot care; pressure

Course Title	Course details
	area care; personal care and continence management in terms of the link between inadequate health and well-being and safeguarding.
ICAN Mental Health and Suicide Awareness Training	This 3-hour **online** awareness course will provide an understanding of suicide and focuses on the skills needed to help a person at risk of or threatening suicide.
Infection Control	This e-learning module is available for all staff through the following link:- https://socialcare.wales/learning-modules/sound-knowledge-understanding-and-application-of-infection-prevention-and-control
Medication	This 1-day **face to face** course covers issues relating to safe handling of medication including receipt, storage and disposing of medication by social care staff providing direct care. It may also include monitoring dosage systems as well as other related topics.
Medication refresher	This ½ day **face to face** course offers those who have already undertaken the full day course, an opportunity to refresh their knowledge and practice after a 3-year period. The course covers issues relating to safe handling of medication including receipt, storage and disposing of medication by social care staff providing direct care.
Mental Health – Depression, anxiety and personality disorder.	This 1-day **online** training aims to introduce the main issues which arise when working with or caring for someone who is experiencing common mental health issues, such as depression and anxiety and also those diagnosed with a personality disorder. The course will look at the nature of the most commonly diagnosed conditions and also explore the complexity of Personality Disorders, including Borderline Personality Disorder (BPD) and Anti-Social Behaviour (ASB) disorders amongst others.
Mental Health – Anxiety Management	This 3-hour face to face session has been developed to support staff working across social care in order that they are able to recognise signs of stress in themselves and others and have an awareness of how to deal with this.
Mental Health – Stress Management	This 3-hour face to face session has been developed to support staff working across social care in order that they are able to recognise signs of stress in themselves and others and have an awareness of how to deal with this.

Course Title	Course details
Moving & Positioning Passport (2 day)	This 2-day **face to face** training course is designed to meet the needs of Flintshire direct care staff and is based on the All Wales NHS and Local Government Manual Handling Training Passport and Information Scheme. Upon completion of the course all participants will have a good understanding of the All-Wales Manual Handling Passport scheme, therefore ensuring that skills are consistent across Wales.
Moving & Positioning Refresher	This 1-day **face to face** refresher course reviews and summarises learning and practice regarding inanimate load handling; sitting, standing, walking; bed mobility; lateral transfers; and hoisting. Direct care staff who need to maintain their Moving and Positioning Passport are required to complete the 1-day refresher course every 3 years. Staff who have been unable to complete the refresher within the 3-year timescale are required to re-take the 2-day Moving and Positioning Passport course.
Moving & Positioning Train the Trainer (TTT)	This 3-day **face to face** course will enable participants to have the skills and knowledge to train their own staff all the requirements of the Moving and Positioning 2-day Passport.
Paediatric First Aid	This 1-day **face to face** emergency first aid training for medical emergencies, relevant to those working with children up to the age of 16.
Palliative care and end of life training	This 1-day **face-to-face** course covers the aspects of palliative and end of life care, which are important for direct care staff to be aware of. On completion of training, successful candidates should be able to understand the difference between Palliative and End of Life Care; the importance of communication and knowing what matters to the individual.
Substance Misuse – Young People	This 2-hour **online** workshop aims to provide participants with information relating to substance misuse and young people within Flintshire.
Suicide awareness	Free training is available via https://zerosuicidealliance.com/
Versus Arthritis training	This 1-hour **online** session is designed for anyone who comes into contact with individuals living with Arthritis or other Musculoskeletal conditions, or for those who are interested in broadening their knowledge of these conditions.

Course Title	Provider	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan-26	Feb	March
Autism Awareness		e-learning											
Dementia Awareness for Care staff	In-house		9th			5th			5th			10th	
Dementia Bus (Virtual Dementia Tour)	Training 2 Care								25th & 26th				
Dementia Friends Awareness	in-house			3rd			26th			8th		2nd	
Dementia – hear me, see me, support me.	In-house		1st		10th			6th			15th		
Dementia Interpreter Course	Training with Hart			10th			3rd		19th			3rd	
Dining Immersive Experiential Training (DIET)	Training 2 Care		13th			12th			4th			4th	
Epilepsy & Rescue Meds	Epilepsy Wales	29th			8th				5th			10th	
Food Hygiene Level 2 (accredited)	Groundwork N. Wales	9th	20th	5th	29th		30th		18th		20th	24th	
Food Safety Awareness (non-accredited)	In-house	tbc											
Health & Well-being: top to toe	In-house		20th	30th			1st	20th		8th		2nd	30th
ICAN Mental Health and Suicide Awareness Training	ICAN	tbc											
Infection Control		e-learning											
Medication	in-house	28th		6th	7th	19th	29th		10th	19th	27th		9th
Medication Refresher	In-house	7th	21st		1st	11th	26th		7th	18th	23rd	27th	
Mental Health - depression, anxiety and personality disorder.	Talking Life			25th									

Course	Provider												
Mental Health - anxiety management	JDS Training	tbc											
Mental Health - stress management	JDS Training	tbc											
Moving & Positioning Passport (2 Days)	In-house	16th	7th & 29th	17th	17th & 31st	21st	11th	10th & 23rd	12th	4th	8th & 29th	19th	12th
Moving & Positioning Refresher	In-house	4th	12th	2nd & 27th	21st	15th	5th & 22nd	17th	3rd & 28th	15th	12th	6th & 23rd	20th
Moving and Positioning Train the Trainer	In-house	1st	14th	23rd		4th	17th	27th		10th			
Paediatric Emergency First Aid Level 3	Groundwork N. Wales		21st		30th			1st			21st		
Palliative care and end of life training	In-house		28th			12th		16th			22nd		19th
Substance Misuse - young people	Sorted Project	tbc											
Suicide		e-learning											
Versus Arthritis training	Versus Arthritis			24th						2nd			

Advice, Guidance and Information topics

Advocacy Awareness	Advocacy Services North East Wales ASNEW, provide independent advocacy across Flintshire & Wrexham. This informal **online** session will explain what advocacy is available for those who have care & support needs. The session will offer information on Community Advocacy, Independent Professional Advocacy (IPA), & Relevant Persons Representative (RPR) .
Advocacy Awareness – children and young people	This 1-hour **online** awareness session aims to highlight who and when to refer to children's statutory advocacy in Flintshire.
Advocacy Awareness – parents	This 1-hour **online** awareness session aims to highlight when to refer to parent advocacy in Flintshire.
Advocacy – Independent Mental Capacity Advocacy (IMCA)	This 1-hour **online** awareness session aims to highlight when to refer to statutory Independent Mental Capacity Advocacy to support residents of Flintshire.
Advocacy – Independent Mental Health Advocacy (IMHA)	This 1-hour **online** awareness session aims to highlight when to refer to statutory Independent Mental Health Advocacy to support residents of Flintshire.
Carers Needs and Awareness – **Adult**. 'what matters to them'	This 2-hour **online** workshop raises awareness of the issues and circumstances that un-paid adult and young carers face, and the impact that their caring role can have on their own well-being. It includes the new statutory responsibilities, definitions of carers, and entitlements under the Social Services and Well-being (Wales) Act. It explains what is meant by promoting a proportionate support for carers, including information, advice, signposting to assessment and joint working.
Carers Needs and Awareness – **Young Carers**. 'what matters to them'	This online workshop is in development and will be launched during 2024/25. Dates and further information will be circulated accordingly

Continuing NHS Health Care Cascade Training (CHC)	Individual support is available from the CHC Co-ordinator.
Cultural Awareness in Community Engagement Training	This 3-hour **online** awareness workshop aims to provide a wider knowledge and understanding of the difference between certain cultures and faiths and the discrimination they face. The course explores several diverse cultures and their history and gives practical advice on overcoming barriers to communicate and engage with diverse communities.
Digital Resilience CYP	This 2 ½ -hour **online** session aims to educate and build confidence in participants on issues around internet safety and protecting children and young people from abuse online, with information tailored to the needs of children with additional needs.
Dignity at Work: Creating Positive Working Environments	This 3-hour **face to face** interactive workshop will give attendees the opportunity to explore the building blocks to creating a positive working environment. The session will look at the organisation's culture, teamwork and team cultures and then spend time looking at the individual's contribution to, and responsibilities in, creating a positive working environment.
Direct Payments & Strength Based Practice	This ½ day **face to face** workshop explores the current context of Direct Payments in relation to the SSWB (Wales) Act and the opportunities for empowerment, creative thinking and innovation. It is an opportunity to focus on what matters to people, how they can be supported to achieve bespoke outcomes, and get answers to questions they may ask you.
Direct Payments: PA specific training	This ½ day **face to face** workshop explores the current context of Direct Payments in relation to the SSWB (Wales) Act and the opportunities for empowerment, creative thinking and innovation. It is an opportunity to focus on what matters to people, how they can be supported to achieve bespoke outcomes, and get answers to questions they may ask you.
GDPR (UK) & Data Protection	Internal FCC staff should access the e-learning module on Learning@Wales.

Induction Workshops	This 1-hour **online** workshop will give you the opportunity to meet other new starters in Flintshire Social Services Department and learn about our processes and ways of working. NB these sessions are for new starters within FCC Social Services Department only.
Induction for Senior Care & Support Staff	This 2-hour **online** induction workshop for Senior Care and Support Staff will highlight practice information, policies and the training systems used, supporting increased knowledge for your senior role. This workshop will be particularly useful for newly appointed Senior Care and Support Staff.
Introduction to the Social Services and Well-being Act Wales 2014	An e-learning module is available through Social Care Wales; The principles of the Social Services and…	Social Care Wales
Live Fear Free Helpline workshop	This online workshop will inform all staff of the support available from the Live Fear Free Helpline. The Live Fear Free Helpline, the national service for Wales, is not only for victims directly, but friends, family and professional organisations. The Helpline offers a 24/7/365 confidential, bilingual listening ear to all victims of abuse in a safe and non-judgemental space.
Mental Capacity Act including DoLS/LPS (inc BIA)	This ½ day **online** course aims to improve knowledge around the Mental Capacity Act 2005 (MCA). This training looks at how staff must support individuals to have as much control of their own lives as possible and reviews the legality of decision making and best interests. It challenges closed culture working and ensures that staff have a thorough understanding of an individual's legal rights and staff legal obligations.
Mental Health Act (including role of AMPH)	The 1-day **online** course aims to develop and enhance knowledge and understanding of non-specialist practitioners in relation to the Mental Health Act. Understanding the main legislation relevant to Mental Health Law, together with the functions and powers contained in key sections of the Mental Health Act are key components of this training. The course also helps participants to understand the role of the Approved Mental Health Practitioner (AMHP).

Social Services and Well-being Act Wales 2014 refresher	These short videos have been designed as a refresher for those staff who are familiar with the Act. These can be found on the following links:-https://www.youtube.com/watch?v=-Ci5WByP6Gw https://www.youtube.com/watch?v=SJSEvUupinM
Values within Social Care	This 3-hour **face to face** interactive workshop will challenge attendees to evaluate their personal values, understand the importance of the organisational values at Flintshire County Council and also how behaviours can affect the person-centered care we deliver, the teams we work in and the organisation overall.

Course Title	Provider	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan-26	Feb	March
Advocacy Awareness	ASNEW								20th				
Advocacy Awareness - children and young people	TGP Cymru			26th									
Advocacy Awareness - parents	TGP Cymru			10th									
Advocacy - Independent Mental Capacity Advocacy (IMCA)	CADMHAS						12th						
Advocacy - Independent Mental Health Advocacy (IMHA)	CADMHAS						26th						
Carers Needs and awareness Adult - 'what matters to them'	NEWCIS		1st				25th						
Carers Needs and awareness Children - 'what matters to them'	NEWCIS						10th					3rd	
Continuing NHS Health Care Cascade (CHC)	Individual support												
Cultural Awareness in Community Engagement training	RACE Equalities First	tbc											
Digital Resilience CYP	Lucy Faithful Foundation	tbc											

Course	Provider												
Dignity at Work: Creating Positive Working Environments	In-house		14th			14th			11th			17th	
Direct Payments & Strength Based Practice	In-house	4th		25th			10th			10th			
Direct Payments: PA specific	In-house	tbc											
GDPR (UK) & Data Protection- FCC STAFF	e-learning												
Induction Workshops	In-house	10th			24th				14th				10th
Induction for senior care & support staff	In-house	10th			24th				14th				10th
Introduction to SSWB Act	e-learning												
Live Fear Free Helpline workshop	Welsh Women's Aid						19th						
Mental Capacity Act inc. DoLS/LPS	Training with Hart						9th					5th	
Mental Health Act (inc role of AMPH)	Talking Life						22nd						
Values within Social Care	In-house		14th			14th			11th			17th	

Practice Support and Development

Building Stronger Families: IFSS training	The 3-day course **face to face** has been designed to provide training in our evidence-based intervention when working with Prochaska and DiClemente Cycle of Change. It is envisaged that practitioners will be able to select elements of the IFSS model or utilise the whole intervention to enhance their own practice. IFSS provide family focused interventions using a researched and well evidenced model of proven efficacy to focus on a family's values, beliefs and highlight their strengths and resources.
Case Conference and Core Groups multi-agency practice workshops	This 1-day **face to face** practice workshop aims to offer practitioners a chance to revisit, review and reboot their knowledge and understanding around participating in a Child Protection Case Conference and subsequent Core Groups in Flintshire. The course prepares you for your participation, explains the reasons for a conference, its purpose, and the role of participants. It sets out what you can expect in the conference itself, taking you through the conference process right through to decision making. The afternoon then focusses on Core groups, their purpose, roles and responsibilities and timescales.
Chronologies practice workshop	This 3-hour **face to face** workshop aims to offer practitioners a chance to revisit, review and reboot their knowledge and understanding around the purpose of chronologies within Safeguarding processes. The session will support with understanding around the importance of chronologies as part of the assessment process; how it should support the analysis of risks; and who is responsible for them. The workshops are both interactive and informative in order to support practitioners to feel more confident in terms of what a good chronology looks like and how to create one.
Coaching & Mentoring	This 1-day **online** course is aimed at those with management/ supervisory responsibilities in order to build coaching and mentoring skills, learn new skills and create new behaviours to support their teams and personal career progression. It will support candidates to

	understand how to develop personal competencies and how not to develop unhealthy dependencies for the effective coaching relationship. It will offer information on how to develop objective measures to track effectiveness, develop awareness and responsibility in the coachee and boost morale and transform toxic attitudes into positive ones.
Compassion fatigue, moral injury and supporting resilience	This 1-day **online** workshop aims to increase awareness of compassion fatigue and moral Injury and how these affect practitioners in social care settings. This course focuses on the impact of working in high intensity, emotionally impactful working environments on practitioners. It considers trauma informed practice in relation to practitioners and how they can maintain resilience within chaotic work settings. The day provides a foundation for taking active measures in maintaining resilience and self- care whilst considering the impact of the pandemic alongside working in settings that are demanding and quick changing.
Compassionate Leadership	This 1-day **online** training will introduce the concept of Compassionate Leadership. For many years people have seen leadership as someone who give orders and others follow. However, things have changed, and we now know that to get the best out of people we need to work together, show respect and be kind. We recognise that there are a wide range of resources which describe compassionate and inclusive cultures across a range of sectors.
Conversational Skills	This 1-day **online** course will enable participants to improve their conversational skills. The course is aimed at any professional working with and supporting children, families and older people. The course will explore professional curiosity, disguised compliance and how to handle difficult conversations as well as improving general communication skills.
De-escalation Techniques	This 1-day **face to face** training for care staff will support and build on their knowledge of de-escalating situations using verbal techniques, distraction and pattern interrupters. Discussions will include how we manage our own behaviours and responses to escalating situations and the importance of post-incident support.

Leadership and Management Programme	This 4-day **face to face** programme focusses on leadership and management and improving efficiency and effectiveness. This 4-day programme will offer attendees a practical toolkit for leading and managing now and in the future. **ATTENDANCE ON ALL 4 DAYS IS ESSENTIAL.**
Person Centred Care	This ½ day **online** session explains and explores why providing personalised care to each individual is important. This session reviews the principles of Person-Centred Care as well as exploring the 6 C's of the Person-Centred care/approach, with an overview of the legislation such as The Care Act and the Social Services and Wellbeing Act Wales. The session supports staff to understand how to deliver personalised care in their day-to-day work; with lots of practical activities to engage staff and promote their learning.
Professional Boundaries, Curiosity and Accountability	This 1-day, **face to face** course is designed as an induction day to explore and develop the task of the support worker specifically in relation to professional behaviour, professional curiosity, and appropriate boundaries in the relationships with individuals receiving support and also the accountabilities placed on the staff member.
Reflective Practice	This ½ day **online** course on reflective practice is useful for all staff. Working in health and social care can be stressful, this course gives staff the tools in theory and practice to reflect constructively on their work, both individually and as part of a team.

Course Title	Provider	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan-26	Feb	March
Building Stronger Families	In-house						tbc						
Case Conference and Core Groups multi-agency practice workshops	In-house				16th			15th			13th		
Chronologies practice workshop	In-house		7th										
Coaching and Mentoring	Talking Life		21st										
Compassion fatigue, moral injury and supporting resilience.	Talking Life.							9th					
Compassionate Leadership	Talking Life		13th					8th					
Conversational Skills	Talking Life			13th			30th						
De-escalation Techniques	JDS Training							1st				18th	
Leadership and Management Programme	ATF Consultants	30th					3rd						
Person Centred Care	Training with Hart				1st						27th		
Professional Boundaries, Curiosity and Accountability	CAN training			11th					12th				
Reflective Practice	Training with Hart						22nd						5th

Safeguarding

Ask & Act - VAWDASV	This ½ day **online** course discusses "Ask and Act" as a Welsh Government policy of targeted enquiry. The term targeted enquiry describes the recognition of indicators of violence against women, domestic abuse and sexual violence as a prompt for a professional to ask their client whether they have been affected by any of these issues. It is the role of the entire Public Service to provide an effective response to those experiencing violence against women, domestic abuse and sexual violence.
Child Sexual Exploitation	This 2-hour **online** session gives an awareness of how child sexual exploitation can happen, what the risks to children and young people are, and what action can be taken, incorporating emerging themes such as county lines and criminal exploitation.
Missing from Care	This 1-day, **face to face** course considers what is meant by the term 'missing from care', considers the different 'opportunities' when young people may be more likely to go missing, the reasons why and states the procedure which all organisations need to follow for dealing with this situation. The course aims to support practitioners to consider the process for planning when a young person is found and will be returning to their care and how the role of an 'appropriate adult' may relate to cases of missing children and young people. The training also offers the opportunity to consider how organisations must ensure confidentiality and data protection is maintained and how to deal with issues including working with the police and dealing with enquiries from the press.
Neglect: Improving outcomes for children	This ½-day **face to face** workshop provides a critical overview of Neglect in relation to Safeguarding Children and aims to support professionals to effectively safeguard children. The session will explore legislation relating to Neglect; develop an understanding of what neglect is; recognise the impact of neglect and how to appropriately respond to concerns.
Oxford Brain Story	The ½-day **face to face** training demonstrates how the Oxford Brain Story (OBS) is a framework that shares key scientific knowledge with the aim of building resilience in young children, families and communities. It demonstrates the importance of early years and how our earliest experiences can affect our long term mental and physical health. The OBS

	articulates the intergenerational cycle of adversity within families and how we can use the scientific understanding (which is also embedded in Trauma informed approaches) to improve outcomes for children and adults in the future
PREVENT duty – FCC staff only	This 3-hour **face to face** awareness session will support staff to understand their professional responsibilities regarding the safeguarding of adults, children and young people at risk of radicalisation. The session is an introduction to the PREVENT Duty, the forms of extremism and terrorism facing the UK and will support staff to recognise indicators of radicalisation and understand the reporting process.
Preventing child sexual abuse – toolkit for practitioners	This ½ day online interactive workshop is for practitioners working with families or the community in a variety of roles and aims to support practitioners in their use of the toolkit as well as provide them with an increased knowledge in prevention. It can help you if you work in the statutory, voluntary or independent sectors, and with children and young people whether or not they are living at home. This toolkit, developed by Stop in Now! provides information, support and resources needed to confidently manage any issues you find and to pass on key messages to help protect children within your community.
Professionals Protect	This 2- hour **online** session aims to raise awareness and provide information for professionals on the facts around child sexual abuse and our responsibility to prevent it, with information tailored to the needs of children with additional needs.
Recording and Reporting for social workers	This new course is being developed and will be available in due course.
Reflective Supervision – supervision training for managers.	This new course is being developed and will be available in due course.
Safeguarding Group A basic awareness (FCC staff only)	This online basic awareness e-learning module is a mandatory module for all staff. This Corporate Safeguarding Awareness module can be found on Learning @ Wales.

Safeguarding Group A basic awareness (non FCC staff)	This online basic awareness e-learning module is available for all. Group A Safeguarding | Social Care Wales
Safeguarding Group B Adults and Children Course	This 1-day **face to face** training is for practitioners who have regular contact with adults, children and members of the public including those in group settings or on a one-to-one basis, Group B as identified in the Wales Safeguarding Training Standards. The training will ensure attendees are aware of the Legislation; ways to safeguard; signs and symptoms of abuse, harm and neglect and recognise and report appropriately.
Safeguarding Group C - Children	This 1-day face to face course is for practitioners who meet the criteria for this training in line with the National Safeguarding Standards and who have completed Group A & B Children's safeguarding children.
Safeguarding Group C - Adults	This 1-day face to face course is in development and will be launched during 2025/26. Dates and further information will be circulated accordingly.
Understanding Harmful Sexualised Behaviour	This 2- hour **online** session aims to educate and build confidence in participants in understanding healthy developmental expected behaviours and behaviour that is not appropriate and can cause harm or increase a child's vulnerability and effective ways of engaging children and young people to speak about possible abuse or harmful sexual behaviour.
Violence Against Women, Domestic Abuse & Sexual Violence (VAWDASV)	Internal FCC staff should access the e-learning module on Learning@Wales.
Violence Against Women, Domestic Abuse & Sexual Violence (VAWDASV) **(for senior staff)**	Welsh Government's National Training Framework for VAWDASV and in particular the Group 6 'Strengthening Leadership' series of vignettes available on YouTube for all Senior Leaders: https://www.youtube.com/playlist?list=PLHBVoCVw4XZTkS1jSCYuVLiYEIvddPrnS

	This set of short films is aimed at Senior Leaders across the public sector in Wales and we do have a legislative responsibility to complete all levels of the training.

Course Title	Provider	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan-26	Feb	March
Ask & Act - VAWDASV	In-house			10th				9th			21st		
Child Sexual Exploitation	Lucy Faithful Foundation						tbc						
Missing From Care	CAN training						2nd						
Neglect: Improving Outcomes for Children	In-house		21st					7th					
Oxford Brain Story	In-house	10th											
PREVENT Duty	In-house		13th		2nd			8th		3rd		4th	
Preventing child sexual abuse - toolkit for practitioners	Lucy Faithful Foundation						tbc						
Professionals Protect	Lucy Faithful Foundation						tbc						
Recording and Reporting for social workers	tbc												
Reflective Supervision - supevision training for managers	tbc												
Safeguarding Group A basic awareness						e-learning							
Safeguarding Group B - Adults & Children	In-house				2nd		9th		25th		20th		
Safeguarding Group C - Adults	tbc												
Safeguarding Group C - Children	tbc												

Understanding Harmful Sexualised Behaviour	Lucy Faithful Foundation	tbc
Violence Against Women, Domestic Abuse & Sexual Violence (VAWDASV)- **FOR NON FCC STAFF**		e-learning
Violence Against Women, Domestic Abuse & Sexual Violence (VAWDASV) Senior staff		e-learning

FURTHER TRAINING COURSES

Additional courses will be developed/ commissioned during the year against local, regional and national priorities. These will be advertised as and when available.

ADDITIONAL TRAINING OFFERED BY PARTNERS

Adferiad Programme

BCUHB Programme

FREE TRAINING / INFORMATION

In addition to our commissioned courses, we have collated a list of some free training/ training materials that may be of interest. **However, please note that WDT are not endorsing this training and judging the suitability and quality of the training remains the responsibility of the individual and their manager.**

Training	Brief Overview	Level	Provider Details	Course Duration	Certificate Issued
Adverse Childhood Experiences (ACEs) and early childhood trauma	A range of resources is available from the identified site.	Basic	https://www.acesonlinelearning.com/	Self-paced learning	No
Autism Wales	E-learning modules • Understanding Autism • Understanding Effective Communication and Autism.	Basic	https://autismwales.org/en/resources/elearning/	Self-paced learning	Yes
Diabetes	Link to resources available around diabetes	basic	www.diabetes-care.wales https://www.diabetes-care.wales/cy/	Self-paced learning	No

Digital Communities Wales CWMPAS	Digital Communities Wales are working towards a Wales where everyone has the skills, access and motivation to be a confident user of digital technology.	Basic & Intermediate	https://cwmpas.coop/what-we-do/services/digital-communities-wales/	Training delivered	Yes
Female Genital Mutilation (FGM)	This free e-learning module provided by The Home Office is for all practitioners working with female children and adults around FGM. You will need to register to access but then the course is free.	Basic	https://www.virtual-college.co.uk/resources/free-courses/recognising-and-preventing-fgm	Self-paced training	Yes
Infection Control	Social Care Wales e-learning modules on Infection control. • An introduction to infection prevention and control (level 00) • Basic knowledge and application of infection prevention and control (level 01) • Sound knowledge, understanding and application of infection prevention and control (level 02)	Basic Level 1 Level 2	The link to the Welsh site is Modiwlau dysgu | Gofal Cymdeithasol Cymru The link to the English site Social Care Wales | Learning modules	Self-paced learning	Yes

Flintshire Corporate Learning platform	E-learning for Flintshire County Council staff. Log in required to enter site. 140+ courses available.	Mandatory modules & corporate modules		Self-paced learning	Yes Flintshire
Health and Wellbeing Training	Recorded sessions by Public Health Wales		https://phw.nhs.wales/services-and-teams/aware-health-protection-team/health-protection-e-learning-for-social-care-staff/	Recorded information sessions	Unknown
MND- online module MND association	Online module supported by webinars around MND		https://www.mndassociation.org/professionals/professional-education-and-development/webinars	Self-paced learning	No
More than just words

Mwy na Geiriau | More than just words/ Moy na Gayre is a Welsh Government's strategic framework for promoting the Welsh language in health and social care published in 2016. | | https://www.gov.wales/sites/default/files/publications/2019-04/delivering-the-active-offer-information-pack-social-services-and-social-care.pdf | Information | No |

North Wales Safeguarding Board website	Information about events and training available across North Wales. 7 minute briefings available to view.	All levels	https://www.northwalessafeguardingboard.wales/	Reference	No
Parkinson's Disease	Parkinson's UK learning module	Basic	https://www.parkinsons.org.uk/professionals/parkinsons-learning-pathway-health-care-staff	Self-paced learning	Unknown
Prevent Training (non-FCC staff)	Training on the Prevent duty, the threat from terrorism and extremism in the UK and how to support people vulnerable to radicalisation. A new e-learning module has been launched which is mandatory for all FCC staff.	Basic & Refresher	www.gov.uk/prevent-duty-training http://www.support-people-vulnerable-to-radicalisation.service.gov.uk/portal#awareness-course	Self-paced learning	Unknown
Safeguarding Group A	Social Care Wales e-learning module on Safeguarding.	Basic	The link to the Welsh site is Modiwlau dysgu | Gofal Cymdeithasol Cymru	Self-paced learning	Yes

			The link to the English site Social Care Wales | Learning modules		
Social Care Wales	A range of modules are available on this site.	Basic	Learning modules | Social Care Wales	Self-paced learning	
Suicide Awareness	A range of resources and e-learning is available from these sites.	Basic	https://www.samaritans.org/wales/about-samaritans/research-policy/internet-suicide/internet-safety-practitioners/training-resources/e-learning-module/ https://zerosuicidealliance.com/ Free online e-learning in both English and Welsh.	Self-paced learning	Yes

Tourette	Tourette's Action have created a new eLearning module called Understanding Tourette Syndrome.	basic	Tourettes Action eLearning Module (tourettes-action.org.uk)	Self-paced learning	Yes
Welsh Language awareness e-Learning module	This module is for workers and students in the social care and early years and childcare sector who wish to learn more about Welsh language, culture and working bilingually.	Basic	https://socialcare.wales/resources-guidance/social-care-workers/using-welsh-at-work#section-477381-anchor	The module will take around 30 minutes to complete	Yes