Dementia Friendly Locations
How to Guide

Flintshire Town and Villages
Tref a phentrefi Sir y Fflint

Yn gweithio i fod yn
Dementia Gyfeillgar

Working to become
Dementia Friendly

CYNGOR
Sir y Fflint
Flintshire
COUNTY COUNCIL

Dementia Friendly Locations – How to Guide

How to zoom in and out on the map

- You can use the scroll on your mouse to move in and out or;
- You can use the **+** and **–** buttons in the bottom left corner of the map
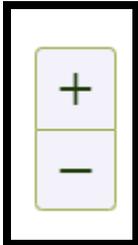
How to move around the map

- Left click your mouse and hold it down
- Move your mouse and the map will follow
- To stop moving, release the mouse click

How to view the map in colour

- Click this icon which is in the top right corner of the screen
- Where it says Base maps, click the down arrow to get the following options

Base maps   Flintshire Greyscale ▼
             Flintshire
             Flintshire Greyscale

- **Select Flintshire**
- **The map will then change to look like this**
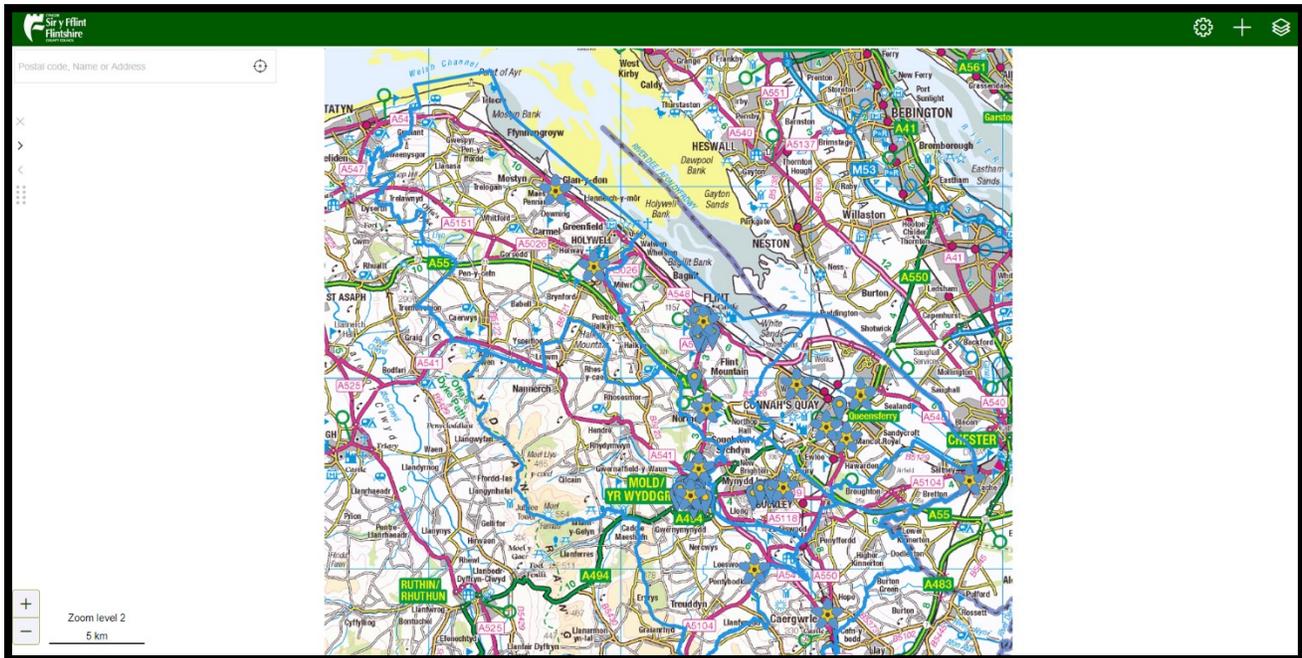
- **To change it back to black and white, follow the same steps but select Flintshire Greyscale**

How to search for an address

1. **Click into the box in the top left corner which says Postal code, Name or Address (highlighted by the orange box below)**
2. **Type in your address. This can be a full address, a postcode or a street name**
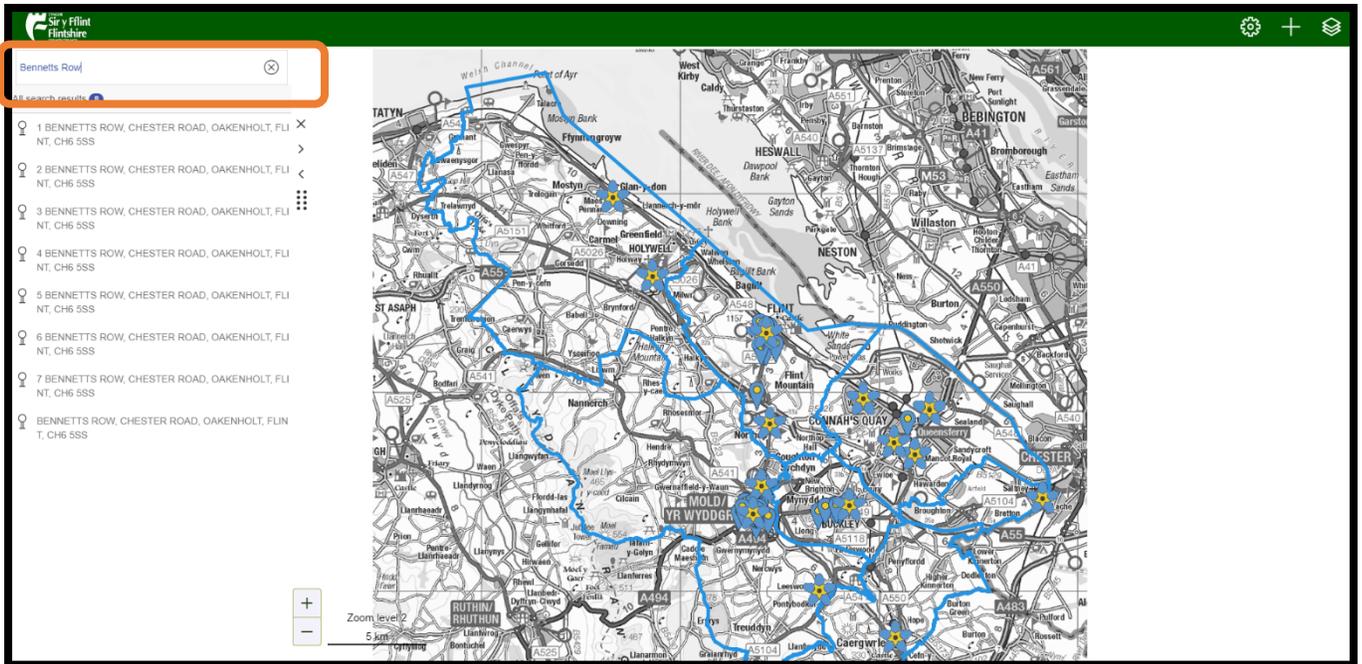
3. **Click on the address from the list that appears below the box**

4. **This will take you to the property location on the map**
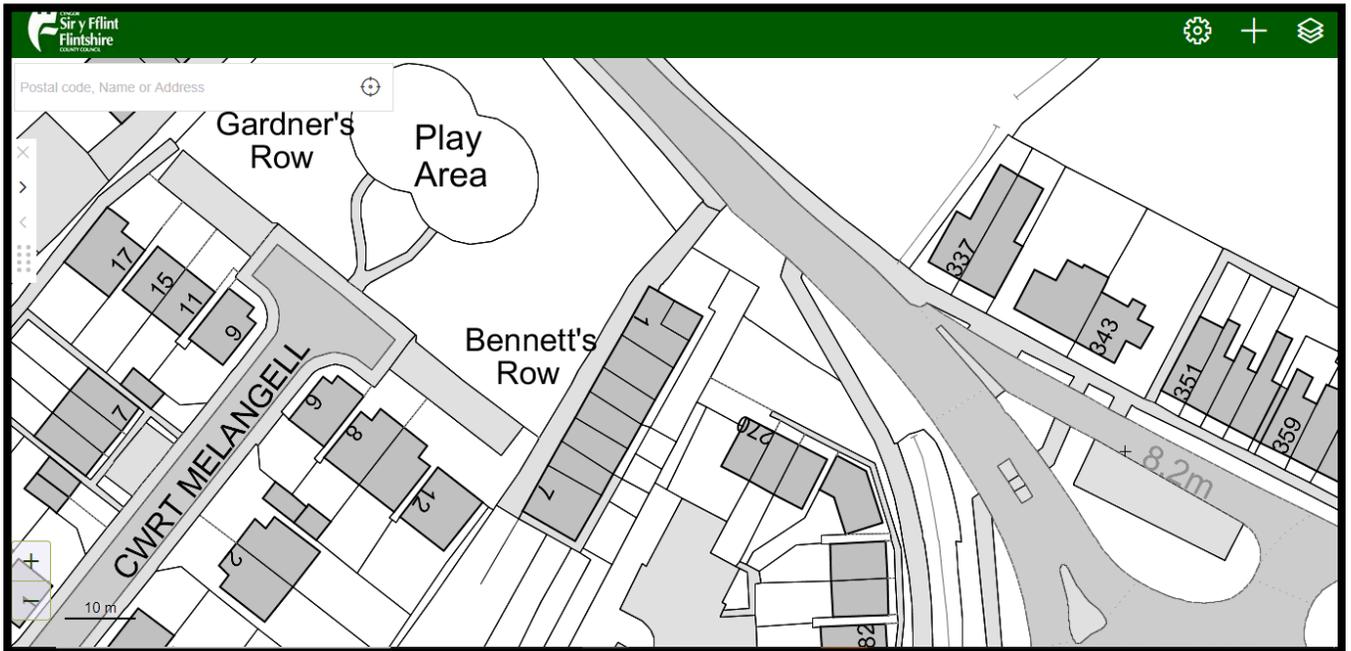
Memory Cafés and Dementia Friendly Businesses, Organisations and Schools

Each memory café is represented by a Forget Me Not on the map.
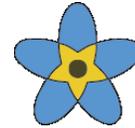
Each Dementia friendly organisation, business and school is represented by a pin point.

When you open the map you will see the locations of the memory cafés and business, organisations and schools across Flintshire. Click on a Forget Me Not or pin point to see information about the location.

The information will appear down the left side of the screen.
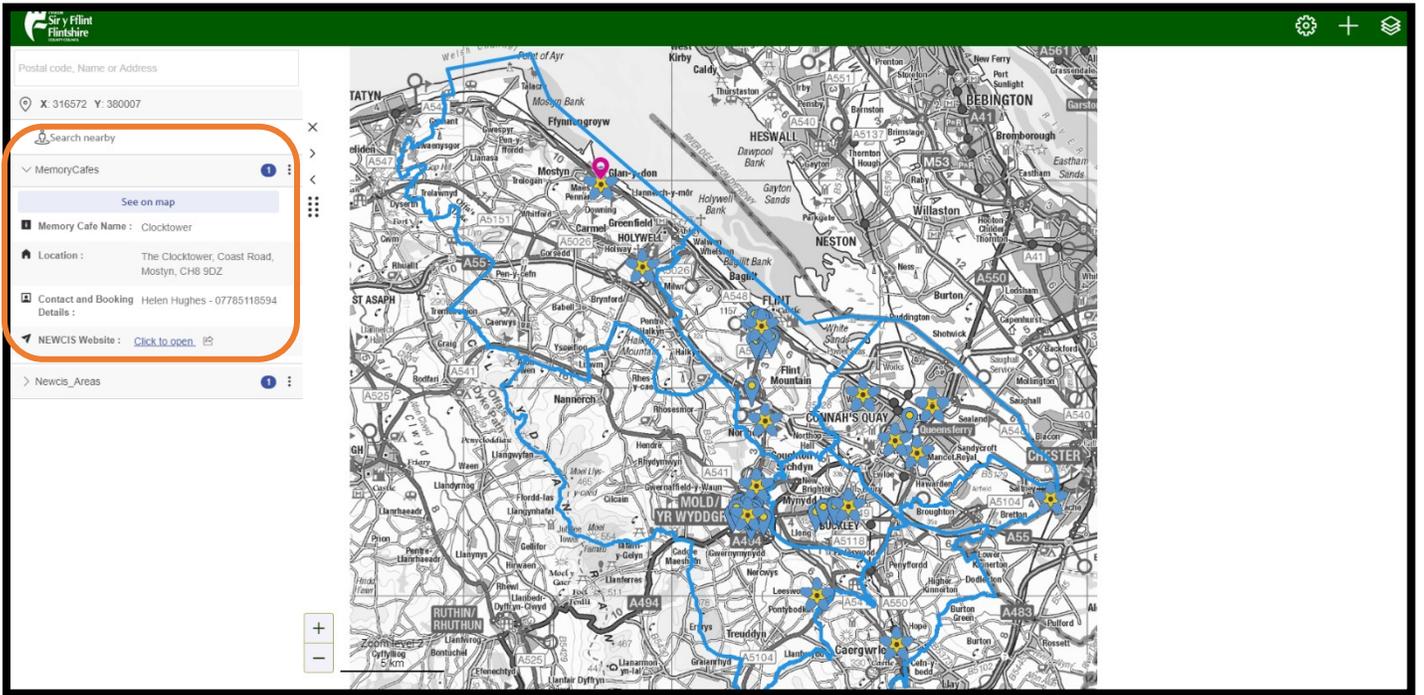
How to find your nearest Memory Café or Dementia friendly Organisation, Business or School

1. Search for your address (steps on how to do this are on page 3 of this guidance document)
2. When you have found it, you can either;
   a. Zoom out of the map to see where a Forget Me Not or pin point is or;
   b. Use the Search Nearby feature

3. To use the feature you need to;
   a. Click on Search Nearby on the left side of the screen
   b. Select what you are looking to find e.g. Memory Cafés or Organisations, Businesses and Schools
   c. Then click the option that appears below it
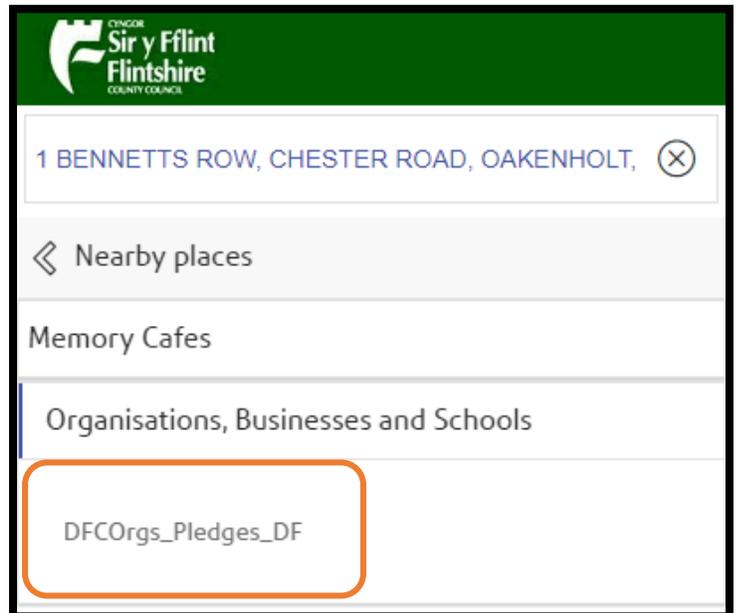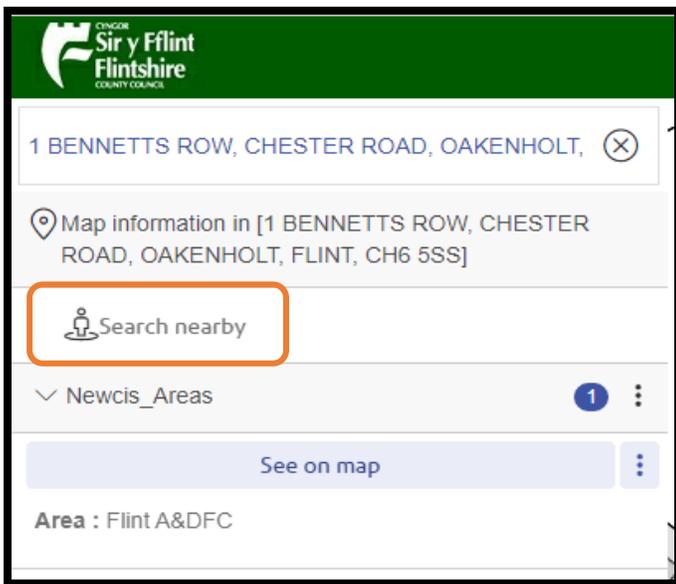
   d. This will then zoom you out of the map and change some of the images
   e. The pink icon shows where your address is

f. **The memory café, organisation, business or school name will show down the left side along with the how far away it is from your address**
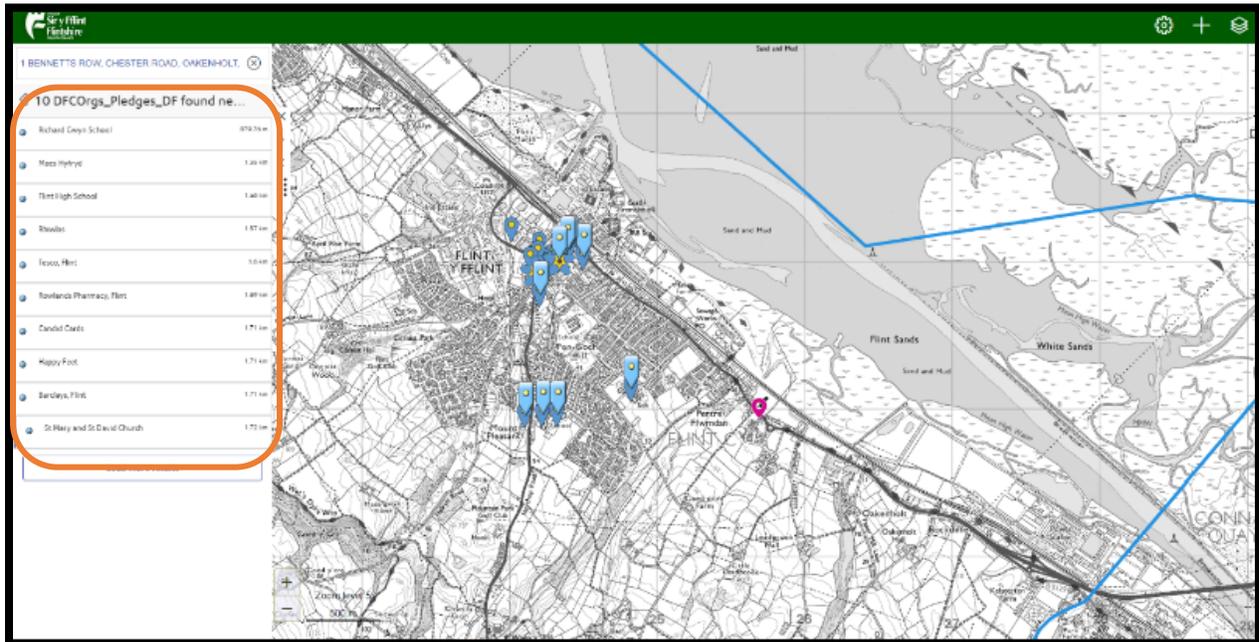
g. **If you click on one of the blue icons, it will tell you the location of the café, organisation, business or school on the left side of the screen**
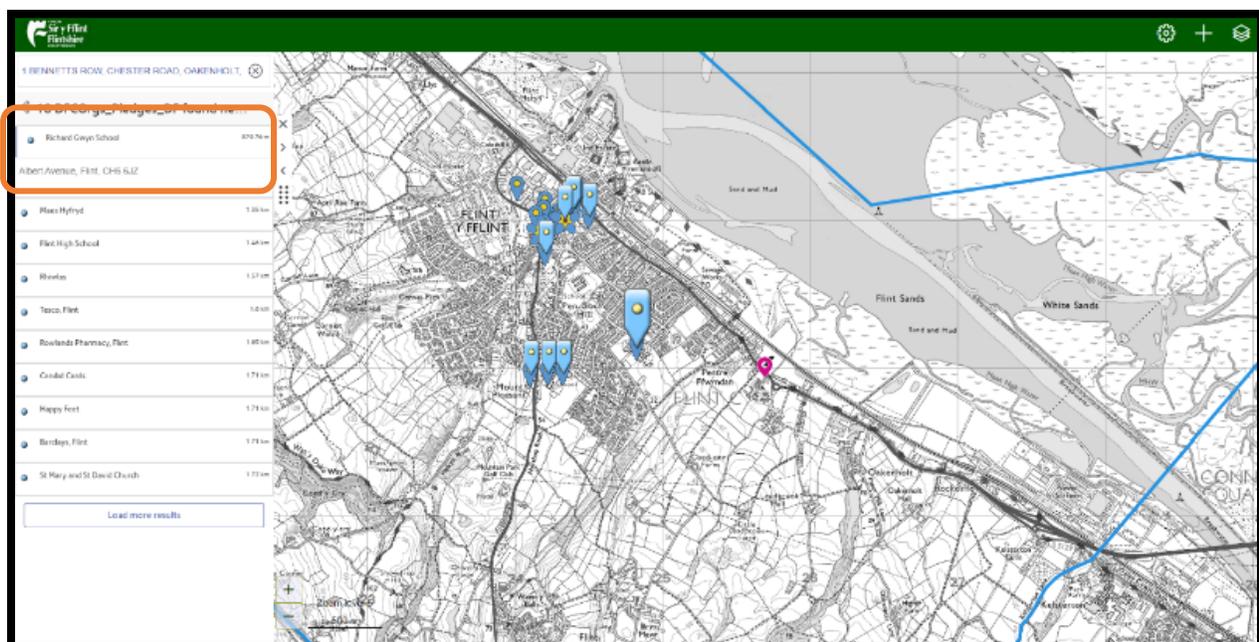
How to find a Bus Stop

1. **Click on this icon which is at the top right of the screen**
2. **Click the small square by Bus Stops to put a tick in it**

3. **Small green icons will show on the map to indicate where a bus stop is**

4. **If you click on one of the icons, it will show you to bus stop name on the left of the screen**
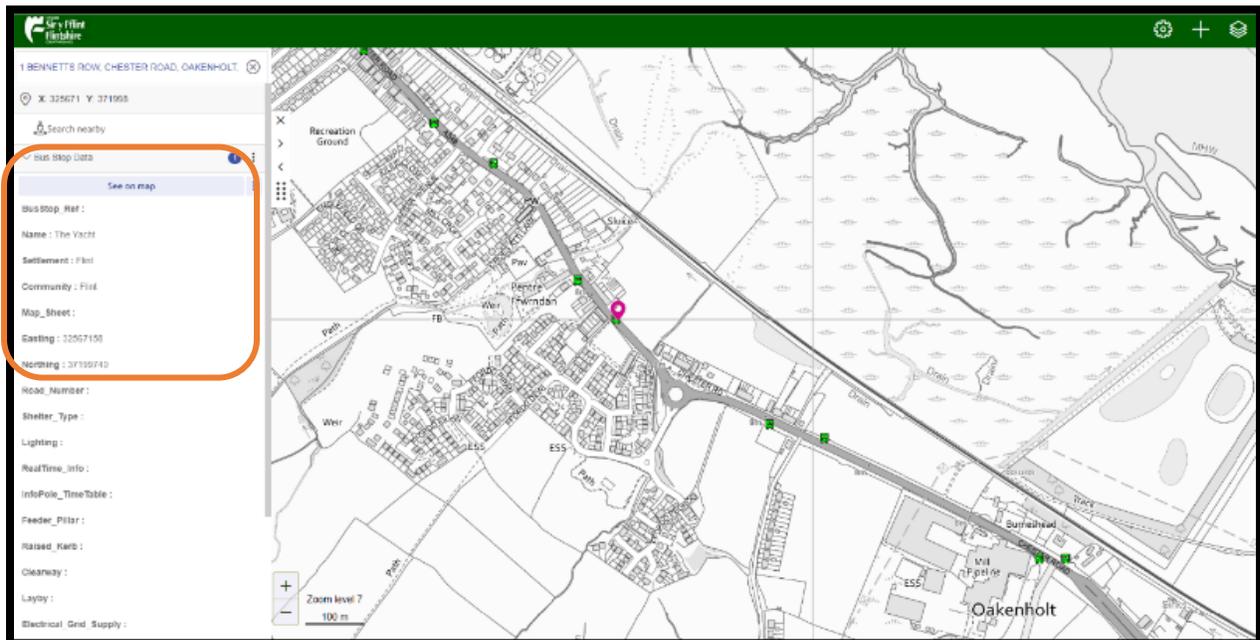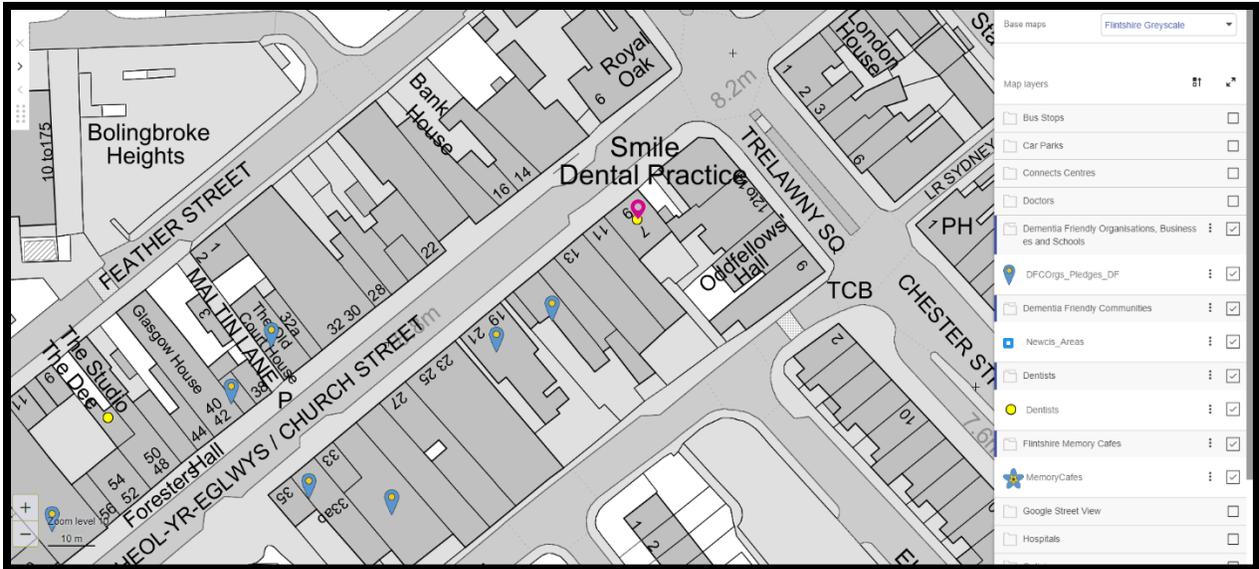
The steps above can be followed to turn on any of the information options displayed when you click on the icon in step 1. For example, dentists will show as a yellow dot on the map when the square next to it is ticked.

Using Google Street View

1. Find an address, memory café, Dementia Friendly organisation, business or school by using the search feature (steps on how to do this are on page 3 of this guidance document)

2. Click on this icon in the top right corner

3. Click on the square next to Google Street View to put a tick in it
4. Blue lines will appear on the map. This shows where you will be able to use Google Street View
5. To see the street view image, click on the blue line
6. The image of the street will then show in a small box on the left hand side of the screen
7. To make the image full screen, click the button highlighted by the orange box
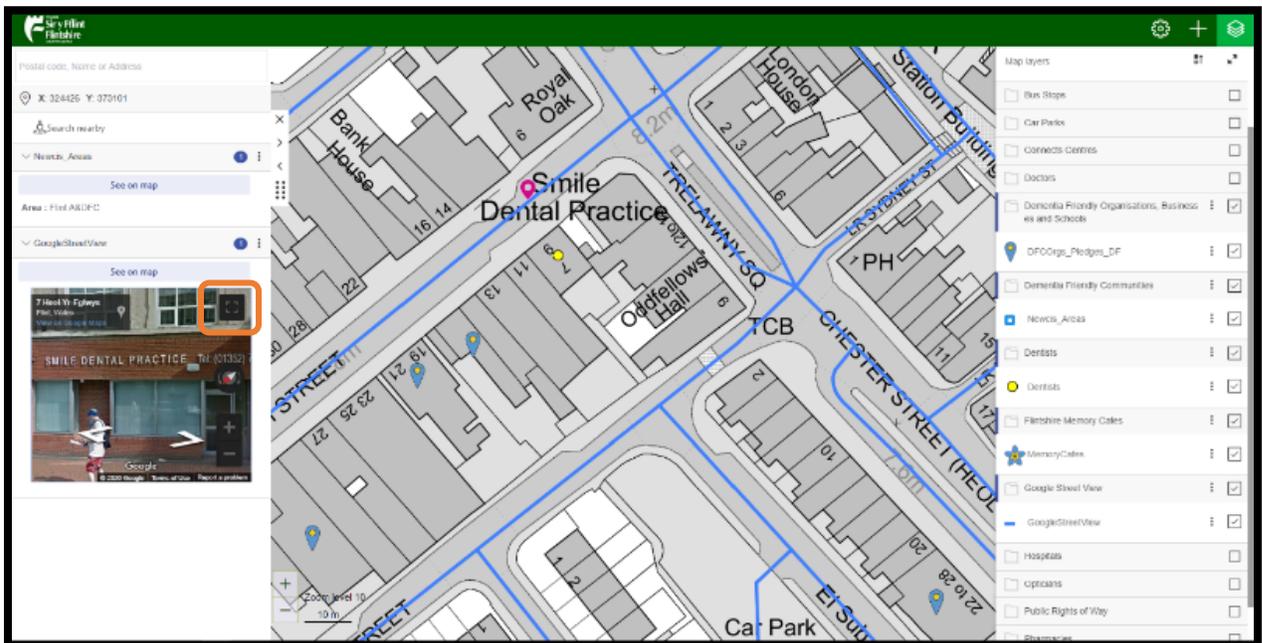
8. To return to the map, click Esc on your keyboard
9. To turn off the Google Street View option, click the small square to untick it

If you experience any problems using this map, please contact our Customer Services Team on the details below:
Telephone: 01352 703020
Email: customerservices@flintshire.gov.uk