

## Appendix 2

### Resource and Waste Strategy Consultation – Question Responses

Question 1.

Your postcode Please only provide the first part and the first number of the second part of your postcode e.g. CH7 6 Providing your postcode in this way will not identify you as an individual.		
Answer Choice	Response Percent	Response Total
1	100.0%	5333
<i>answered</i>		<b>5333</b>
<i>skipped</i>		<b>674</b>

Question 2.

Please tell us how many people live in your household.			
Answer Choice		Response Percent	Response Total
1	1	17.4%	929
2	2	47.3%	2526
3	3	16.1%	860
4	4	14.3%	763
5	5	3.7%	195
6	6	0.9%	47
7	If more than six please specify	0.3%	15
<i>answered</i>			<b>5335</b>
<i>skipped</i>			<b>672</b>

Question 3.

Sex			
Answer Choice		Response Percent	Response Total
1	Male	43.4%	2301
2	Female	51.3%	2724
3	Other	0.4%	23
4	Prefer not to say	4.9%	259
<i>answered</i>			<b>5307</b>
<i>skipped</i>			<b>700</b>

Question 4.

Please indicate your age by ticking the appropriate box:			
Answer Choice		Response Percent	Response Total
1	16 - 24 years	0.4%	20
2	25 - 34 years	4.1%	218
3	35 - 44 years	11.6%	621
4	45 - 54 years	19.2%	1024
5	55 - 64 years	25.1%	1339
6	65 - 74 years	25.1%	1337
7	75 and above	14.5%	775
<i>answered</i>			<b>5334</b>
<i>skipped</i>			<b>673</b>

Question 5.

How Important do you think it is for us to...							
Answer Choice		Very Important	Important	Fairly Important	Slightly Important	Not Important	Response Total
1	Be a net carbon zero Council by 2030 and support wider decarbonisation actions across the County	1892	1397	848	394	382	4913
2	Prioritise waste minimisation through proactive engagement with our communities	2233	1585	682	249	160	4909
3	Increase reuse and repair through partnership with third sector organisations.	2180	1636	698	228	152	4894
4	Achieve Welsh Government targets to reuse, recycle and compost over	2248	1468	669	258	254	4897

	70% of the waste we collect						
5	Provide efficient, innovative, and cost-effective services.	3197	1300	288	63	46	4894
6	Meet budgetary requirements and avoid fines.	2689	1461	477	154	104	4885
7	Invest in our infrastructure to future proof services to accommodate service growth	2506	1699	491	108	68	4872
8	Utilise proportionate and effective enforcement for non-conformance.	1599	1509	982	374	415	4879
<b>answered</b>							<b>4917</b>
<b>skipped</b>							<b>1090</b>

Question 6.

<b>How far do you agree that the following changes or activities could help Flintshire residents to minimise, reduce, repair and reuse more?</b>							
<b>Answer Choice</b>		<b>Very Important</b>	<b>Important</b>	<b>Fairly Important</b>	<b>Slightly Important</b>	<b>Not Important</b>	<b>Response Total</b>
1	Use targeted campaigns to raise awareness of how residents can reduce and minimise waste and make it easier to reuse and repair items.	1674	1696	788	282	224	4664
2	Promote places to donate/sell reusable items, such as online platforms or charities	2016	1623	625	219	180	4663
3	Support and promote community repair cafes	1680	1599	855	287	232	4653
4	Make minimising food waste a continuous targeted	1899	1497	729	296	235	4656

	communication campaign						
5	Promote how our residents can avoid single use items	1633	1604	817	337	260	4651
6	Support residents to reduce the overall amount of waste generated per household	1985	1557	661	245	204	4652
<b>answered</b>							<b>4669</b>
<b>skipped</b>							<b>1338</b>

Question 7.

<b>How far do you agree that the following changes or activities could help Flintshire residents to recycle more?</b>							
<b>Answer Choice</b>		<b>Strongly agree</b>	<b>Agree</b>	<b>Undecided</b>	<b>Disagree</b>	<b>Strongly disagree</b>	<b>Response Total</b>
1	Introduce measures to increase resident participation in our food waste recycling collections service	1622	1637	736	290	171	4456
2	Increase communication campaigns on what can be recycled, the benefits of recycling and helping people who may struggle to recycle.	2087	1757	345	172	101	4462
3	Introduce a new collection for your small electrical items, such as hairdryers, toasters and kettles	2070	1586	454	252	104	4466
4	Introduce a new collection for your textiles, such as clothing and shoes	2007	1567	501	278	113	4466
5	Introduce a new collection for	2306	1356	446	244	113	4465

	your plastic bags and wrapping						
6	Review our kerbside recycling containers to ensure they are user friendly, have enough capacity and are safe for our crews.	2879	1193	243	98	60	4473
7	Provide a comprehensive and consistent recycling service to all flats and houses of multiple occupancy (HMOs).	2144	1621	586	52	56	4459
8	Introduce a new collection for your plastic bags and wrapping	2306	1356	446	244	113	4465
9	Support residents to restrict the amount of residual waste that can be disposed of in the black bin to encourage greater recycling by either reducing the frequency of collections or reducing the capacity (size) of the black bin	934	862	783	805	1086	4470
10	Introduce a 'no recycling in residual waste' policy at the household recycling centres to maximise recycling	716	944	1464	700	616	4440
11	Take enforcement action against those who do not recycle correctly and those who do not recycle at all	975	1111	1031	627	718	4462

12	Introduce additional enforcement powers to tackle waste crimes (e.g. fly tipping, not recycling, leaving bins out on the street)	2321	1079	474	268	313	4455
<b>Do you have any additional suggestions?</b>							<b>1542</b>
<i>answered</i>							<b>4669</b>
<i>skipped</i>							<b>1338</b>

Question 8.

<b>How Important do you think it is for us to...</b>							
<b>Answer Choice</b>		<b>Very Important</b>	<b>Important</b>	<b>Fairly Important</b>	<b>Slightly Important</b>	<b>Not Important</b>	<b>Response Total</b>
1	Communicate to our residents and businesses on how they can reduce their carbon footprint through waste reduction, reuse and recycling	1736	1442	682	282	245	4387
2	Enable our residents to reduce their carbon footprint by minimising waste production.	1569	1532	746	284	250	4381
3	Reduce the environmental impact of our fleet by transitioning to ultra-low emission vehicles (ULEV).	1345	1334	837	403	465	4384
4	Develop infrastructure that meets carbon net zero targets and enables our operations to decarbonise.	1325	1481	809	370	385	4370
<i>answered</i>							<b>4393</b>

<b>skipped</b>	<b>1614</b>
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Question 9.

<b>How Important do you think it is for us to...</b>							
<b>Answer Choice</b>		<b>Very Important</b>	<b>Important</b>	<b>Fairly Important</b>	<b>Slightly Important</b>	<b>Not Important</b>	<b>Response Total</b>
1	Ensure the Council has full control of recyclable materials collected from households and businesses.	1647	1534	701	191	250	4323
2	Ensure our infrastructure has the capacity for future growth in tonnages	1869	1738	498	135	89	4329
3	Ensure our infrastructure has the capacity for future growth for introducing additional recyclable materials.	2049	1611	447	129	88	4324
4	Review the Council's current HRC provision to determine whether the current service provision should be maintained.	1389	1707	752	210	226	4284
<b>answered</b>							<b>4339</b>
<b>skipped</b>							<b>1668</b>

Question 10.

<b>Are there any barriers preventing you from sorting your waste and recycling?</b>			
<b>Answer Choice</b>		<b>Response Percent</b>	<b>Response Total</b>
1	Yes	30.7%	1320
2	No	69.3%	2982
<b>answered</b>			<b>4302</b>
<b>skipped</b>			<b>1705</b>

Question 11.

If you answered 'yes' to the question above, please tell us the barrier.			
Answer Choice		Response Percent	Response Total
1	I don't have time to sort my waste.	6.6%	105
2	I don't have enough space to store all the recycling containers needed.	30.7%	488
3	Recycling is dirty and unhygienic.	8.8%	139
4	I'm unsure about what I can and cannot recycle.	33.4%	530
5	I don't have all the containers I need.	24.3%	386
6	I don't know how to collect / order the containers I need to recycle my waste.	7.2%	114
7	It doesn't make a difference whether I recycle or not.	5.2%	82
8	Recycling isn't important to me / it isn't my priority.	3.8%	61
9	Other (please specify):	57.9%	920
<b>answered</b>			<b>1588</b>
<b>skipped</b>			<b>4419</b>

Question 12.

How would you describe your Welsh Language skills?			
Answer Choice		Response Percent	Response Total
1	Fluent	4.4%	189
2	Moderate	6.7%	286
3	Basic	35.1%	1492
4	None	53.8%	2287
<b>answered</b>			<b>4254</b>
<b>skipped</b>			<b>1753</b>

Question 13.

Are you married or in a civil partnership?			
Answer Choice		Response Percent	Response Total
1	Yes	64.9%	2761

2	No	19.6%	833
3	Prefer not to say	9.5%	403
4	Other (state if desired)	6.0%	255
<b>answered</b>			<b>4252</b>
<b>skipped</b>			<b>1755</b>

Question 14.

<b>Sexual Orientation: Which of the following options best describes how you think of yourself?</b>			
<b>Answer Choice</b>		<b>Response Percent</b>	<b>Response Total</b>
1	Heterosexual - straight	82.9%	3473
2	Gay man	1.0%	40
3	Gay woman - lesbian	0.4%	16
4	Bisexual	0.5%	19
5	Prefer not to say	12.5%	524
6	Other (state if desired)	2.8%	119
<b>answered</b>			<b>4191</b>
<b>skipped</b>			<b>1816</b>

Question 15.

<b>Has your gender identity changed from that assigned at birth?</b>			
<b>Answer Choice</b>		<b>Response Percent</b>	<b>Response Total</b>
1	Yes	1.6%	67
2	No	89.1%	3735
3	Prefer not to say	9.3%	388
<b>answered</b>			<b>4190</b>
<b>skipped</b>			<b>1817</b>

Question 16.

<b>How would you describe your national identity?</b>			
<b>Answer Choice</b>		<b>Response Percent</b>	<b>Response Total</b>
1	Welsh	34.6%	1468
2	English	17.9%	760

3	Scottish	0.9%	37
4	Northern Irish	0.1%	6
5	British	39.1%	1660
6	Irish	0.4%	17
7	Prefer not to say	4.5%	189
8	Other (please describe)	2.5%	105
<b>answered</b>			<b>4242</b>
<b>skipped</b>			<b>1765</b>

Question 17.

<b>What is your ethnic group? Choose one option that best describes your ethnic group or background.</b>			
<b>Answer Choice</b>		<b>Response Percent</b>	<b>Response Total</b>
1	White	91.1%	3854
2	Gypsy or Irish Traveller	0.0%	1
3	Mixed – White / Black Caribbean	0.1%	3
4	Mixed - White / Asian	0.2%	7
5	Mixed - any other background	0.1%	5
6	Black - Caribbean	0.0%	0
7	Black - African	0.0%	1
8	Black - any other background	0.0%	0
9	Asian - Indian	0.1%	3
10	Asian -Bangladeshi	0.0%	0
11	Asian - Pakistani	0.0%	1
12	Asian – Chinese	0.0%	2
13	Asian – other	0.0%	2
14	Any other ethnicity	0.0%	2
15	Prefer not to say	6.8%	288
16	Other (please describe)	1.5%	62
<b>answered</b>			<b>4231</b>
<b>skipped</b>			<b>1776</b>

Question 18.

<b>What is your religion?</b>		
<b>Answer Choice</b>	<b>Response Percent</b>	<b>Response Total</b>

1	Christian (all denominations)	56.4%	2380
2	Buddhist	0.3%	13
3	Muslim	0.0%	2
4	Jewish	0.0%	1
5	Hindu	0.1%	3
6	Sikh	0.0%	0
7	Atheist	3.6%	150
8	No religion	26.9%	1135
9	Prefer not to say	10.5%	442
10	Other (state)	2.3%	95
<b>answered</b>			<b>4221</b>
<b>skipped</b>			<b>1786</b>

Question 19.

**Section 6(1) of the Equality Act 2010 states that a person has a disability if:**

- (a) That person has a physical or mental impairment, and**
- (b) The impairment has a substantial and long-term adverse effect on that person's ability to carry out normal day-to-day activities.**

**Using this definition, do you consider yourself to be disabled?**

Answer Choice		Response Percent	Response Total
1	Yes	11.6%	492
2	No	79.4%	3365
3	Prefer not to say	9.0%	381
<b>answered</b>			<b>4238</b>
<b>skipped</b>			<b>1769</b>

Question 20.

**Do you look after or give help or support to family members, friends, neighbours or others because of either: long term physical or mental ill-health/impairment; or problems related to old age.**

Answer Choice		Response Percent	Response Total
1	Yes	33.0%	1396
2	No	58.8%	2489
3	Prefer not to say	8.2%	349
<b>answered</b>			<b>4234</b>
<b>skipped</b>			<b>1773</b>

